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| **Use Case ID:** | MD001 | | | |
| **Use Case Name:** | Movement and Delivery Request | | | |
| **Created By:** |  | | **Last Updated By:** |  |
| **Created:** |  | | **Last Update:** |  |
| **Primary Actor:**  **Stake Holders and Interests:** | | Salesman (User) | | |
| **Description:** | | In this use case, movement or delivery request is created by salesman. | | |
| **Preconditions:** | | 1. Salesman has authority which defined at use case scenario. 2. User should be active in system. 3. User must log into system. 4. The user must be logged in Deal Screen. 5. The user must be clicked Delivery/Movement Request Button. | | |
| **Post-condition:** | | * Delivery/movement location is registered to the system. * Expected delivery/movement time is registered to the system. * Customer or company details are registered to the system. | | |
| **Main Success Scenario:** | | 1. User selects movement option. 2. System opens movement tab on screen. 3. User selects customer option or company option. 4. If customer option is selected, system shows customer name automatically on screen. (5,6,7. Steps are only for customer option.) 5. User enters customer phone number to textbox. 6. User enters customer email address to textbox. 7. User enters address to textbox. 8. If company option selected, user enters company name to textbox. (9,10,11,12. Steps are only for company option.) 9. User enters company contact person name to textbox. 10. User enters company contact person email address to textbox. 11. User enters company contact person phone number to textbox. 12. User enters company address to textbox. 13. User selects vehicles from drop down list. (or combo box.) (Birden fazla araç seçimi olduğu zaman süreç değişimi olur mu? Delivery location vs açısından..) 14. When user selects the vehicles system shows vehicles location at this time. 15. User selects expected delivery time to date time picker. (both of customer and company) 16. User uploads driver’s driver licence to system. 17. User clicks submit button. 18. System sends a notification to related Back Office staff for confirmation. (?) (18.a.1, 18.a.2) 19. System fills the (Form Adı?) automatically and user sends document to related transport company via email. 20. Salesman or Sales admin ends the process after the transport company confirmation. (Nasıl?) 21. User selects delivery option. 22. System opens delivery tab on screen. 23. 3-19 steps are repeated. 24. Back Office ends the process after the transport company confirmation. (Nasıl?) | | |
| **Extensions and Alternate Flows:** | | 18.a.1. If Back Office rejects the request, process ends.  18.a.2. If Back Office offers another delivery time, user sends an email to customer for confirmation. (18.a.2.1, 18.a.2.2)  18.a.2.1. If customer accepts Back Office’s offer, process continues with 19. step.  18.a.2.2. If customer does not accept the offer, process ends.  Başka bir anlaşma veya form yüklenecek mi ? | | |
| **Related Use cases:** | |  | | |